

# Dr. Kalpana Sundar

DrKalpanaSundar@gmail.com /904.540.3441/ www.DrKalpanaSundar.com



## Opening Keynote Proposal

How to Improve Patient Satisfaction Metrics by Making the First Patient YOU!

## Abstract

Women in the medical field often rush into their day to care for patients and then rush home to take care of families or other obligations.

In this Opening Keynote, I will illustrate how the trajectory of the day will change when women take a few minutes in the morning to treat themselves as their first patient of the day. This check-in routine will lead to more engagement and better care for the patients.

“Dr. Sundar is an engaging presenter. She has the unique gift to be able to keep the audience entertained and educate them at the same time.” Scott Long, Regional Manager Teleflex.

## Learning Objectives

1. Understand how factors in our personal lives influence patient care
2. See how patient satisfaction improves when physician self care precedes patient care.
3. Learn how to shift the physician-patient dynamic towards a comfortable trusting relationship.

## References

Scott Long, Regional Manager Teleflex, 904.599.5415, Scott.Long@teleflex.com  
Matt Cavanaugh. Regional manager Acclarent, MattCav15@outlook.com